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FRISHAUF, HOLTZ, GOODMAN & CHICK, PC 220 Fifth Avenue			JOO, JOSHUA		
16TH Floor	Citac	ART UNIT	PAPER NUMBER		
NEW YORK, NY 10001-7708			2154		

DATE MAILED: 08/17/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

		Applicati	on No.	Applicant(s)				
Office Action Summary		10/057,36	64	YOSHIDA, TOMOYA				
		Examine		Art Unit				
		Joshua Jo	0	2154				
Period fo	The MAILING DATE of this communicat or Reply	ion appears on the	cover sheet with the c	orrespondence ad	dress			
WHIC - Exter after - If NO - Failu Any r	ORTENED STATUTORY PERIOD FOR CHEVER IS LONGER, FROM THE MAIL INSIGNS of time may be available under the provisions of 37 SIX (6) MONTHS from the mailing date of this communical period for reply is specified above, the maximum statutor re to reply within the set or extended period for reply will, eply received by the Office later than three months after the part of	ING DATE OF TH 7 CFR 1.136(a). In no evation. Ty period will apply and w by statute, cause the app	HIS COMMUNICATION ent, however, may a reply be timed to the size of the size o	I. lety filed the mailing date of this co O (35 U.S.C. § 133).	,			
Status								
1)⊠	Responsive to communication(s) filed o	n <i>01 Auaust 2006</i>	1.					
-	_	2b) ☐ This action is non-final.						
3) 🗌	Since this application is in condition for			secution as to the	merits is			
•	closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213.							
Dispositi	on of Claims							
4)⊠)⊠ Claim(s) <u>14-30</u> is/are pending in the application.							
	4a) Of the above claim(s) is/are withdrawn from consideration.							
5) 🗌	Claim(s) is/are allowed.							
6)⊠	Claim(s) <u>14-30</u> is/are rejected.							
7)	Claim(s) is/are objected to.							
8)□	Claim(s) are subject to restriction	n and/or election r	equirement.					
Applicati	on Papers							
9)[]	The specification is objected to by the E	xaminer						
			epted or b) objected	to by the Examin	er.			
10)⊠ The drawing(s) filed on <u>24 January 2002</u> is/are: a)⊠ accepted or b)⊡ objected to by the Examiner. Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).								
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).								
11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.								
Priority ι	ınder 35 U.S.C. § 119							
12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) All b) Some * c) None of:								
,.	1. Certified copies of the priority documents have been received.							
	2. Certified copies of the priority documents have been received in Application No							
	3. Copies of the certified copies of the priority documents have been received in this National Stage							
	application from the International Bureau (PCT Rule 17.2(a)).							
* See the attached detailed Office action for a list of the certified copies not received.								
Attachmen	t(s)							
1) Notice of References Cited (PTO-892) 4) Interview Summary (PTO-413)								
3) 🛛 Infori	e of Draftsperson's Patent Drawing Review (PTO- mation Disclosure Statement(s) (PTO-1449 or PTC r No(s)/Mail Date <u>5/2/006</u> .		Paper No(s)/Mail Da 5) Notice of Informal F 6) Other:		D-152)			
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Response to Amendment filed 8/1/2006

1. Claims 14-30 are presented for examination.

Response to Arguments

2. Applicant's arguments with respect to claims 14-24 have been considered but are moot in view of the new ground(s) of rejection.

Claim Rejections - 35 USC § 102

3. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.
- 4. Claims 14-19, 21, and 23 are rejected under 35 U.S.C. 102(e) as being anticipated by Motoyama, US Patent #5,887,216 (Motoyama hereinafter).
- 5. As per claim 14, Motoyama teaches the invention as claimed including an administration system comprising:

an image forming apparatus located in a first local network and connected to the Internet through a first firewall server of the first local network (Fig. 1; Col 4, line 22-30. Network 16 comprising devices, e.g. printer, facsimile, and printer, also referred to as monitored devices.

Col 5, line 1-4. Firewall 14 connected between Internet and network 16.); and

a relay server located outside the first local network and connected to the Internet (Col 4, line 37-42; Col 5, lines 5-2, 31-36. Workstation on network 52 communicates with devices through the Internet.);

wherein the image forming apparatus comprises:

a transmitting section which transmits trouble type information to the relay server through the first firewall server and the Internet (Col; 8, lines 61-67; Col 11, lines 14-17. Notify of events or warnings to workstation. Col 5, lines 36-41. Connection-mode of communication includes communication on the Internet. Col 9, lines 16-18. If connection-mode is not properly functioning, connectionless-mode may be used. Col 5, line 1-4. Firewall connected between Internet 10 and network 16.),

an accessing section which accesses the relaying server and obtains restoration work information based on the trouble type information from the relay server through the first firewall server and the Internet (Col 10, lines 17-21. Receive commands based on received information. Col 9, lines 57-62. Download software due to bug. Col 5, line 1-4. Firewall connected between Internet 10 and network 16.), and

a control section which controls the image forming apparatus to conduct an automatic restoration process in accordance with the restoration work information (Col 10, line 17-21. Monitored device changes parameters based on received commands. Col 10, line 29-34. Process simple or complex instructions.); and

wherein the relay server comprises a memory which stores the trouble type information transmitted from the image forming apparatus (Col 9, lines 2-8. Database describes various information of the monitored device such as service history. Col 10, line 41-55, 60-65. Database to describe malfunctions, conditions, and events.).

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6. As per claim 15, Motoyama teaches the image forming apparatus administration system of claim 14, further comprising a database which stores a plurality of items of trouble type information and a plurality of items of restoration work information in correspondence with each other (Col 10, line 2-8, 49-55. Database describing various information of the monitored device. Col 10, line13-16. Compare received information with information looked up in database to determine appropriate change parameters.).

- 7. As per claim 16, Motoyama teaches the image forming apparatus administration system of claim 15, wherein each of the stored items is classified as corresponding to one of a restorable trouble and non-restorable trouble, and the stored items of restoration work information corresponding to the items of trouble type information classified as being restorable (Col 17, lines 41-50. Determine if problem can be corrected. Change parameters to correct the problem if problem can be corrected.).
- 8. As per claim 17, Motoyama teaches the image forming apparatus administration system of claim 15, wherein the relaying server provides the corresponding restoration information for retrieval by the image forming apparatus based on the trouble type information received from the image forming apparatus (Col 10, lines 18-21. Transmitting appropriate commands. Col 9, lines 57-62. Download software to correct bug.).
- 9. As per claim 18, Motoyama teaches the image forming apparatus administration system of claim 16, wherein the relaying server judges whether or not the image forming apparatus is able to conduct the automatic restoration process by itself by accessing the database (Col 17, lines 12-14, 26-30. Monitored device may perform analysis and correct the problem. Self-

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diagnostic capability. Col 17, lines 34-46; Col 20, lines 15-19. Determine if the monitored device can be corrected by changing parameters.).

- 10. As per claim 19, Motoyama teaches the image forming apparatus administration system of claim 14, wherein when the automatic restoration process is carried out, the transmitting section of the image forming apparatus transmits result information specifying a result of the automatic restoration process to the relaying server (Col 12, line 62-64. Monitoring device, i.e. diagnostic service center. Col 17, line 41-50. Determine if problem is solved.).
- 11. As per claim 21, Motoyama teaches the image forming apparatus administration system of claim 15, wherein the relaying server comprises the database (Col 10, lines 2-7, 49-55. Data base.).
- 12. As per claim 23, Motoyama teaches the image forming apparatus administration system of claim 14, wherein the image forming apparatus further comprises:

a detecting section which detects when a trouble occurs in the image forming apparatus (Col 8, line 61- Col 9, line 4. Detect event requiring attentions.); and

a judging section which determines a kind of the trouble (Col 9, lines 2-10. Identify critical and non-critical events for determining mode of communication.); and

wherein the image forming apparatus transmits the trouble type information in accordance with the determined kind of the trouble (Col 9, line 2-10, 19-24. Transmit appropriate information.).

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13. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

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- 14. Claim 24 is rejected under 35 U.S.C. 103(a) as being unpatentable over Motoyama, in view of Wiklof et al, US Patent #6,618,162 (Wiklof hereinafter).
- 15. As per claim 24, Motoyama does not teach the image forming apparatus administration system of claim 14, wherein the restoration work information is periodically updated.
- 16. Wiklof teaches of continually updating restoration work information, i.e. printer's software, wherein the software may include bug fixes (Col 5, lines 22-25; Col 6, lines 26-29).
- 17. It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine the teachings of Motoyama and Wiklof because the teachings of Wiklof to continually update restoration work information would improve the system of Motoyama by providing resources for the printer to correct any new problems and allowing for the upgrading of the printer's performance.
- 18. Claims 20, 22, 25-29 are rejected under 35 U.S.C. 103(a) as being unpatentable over Motoyama, in view of Lodwick, US Publication #2005/0280864 (Lodwick hereinafter).
- 19. As per claim 20, Motoyama does teach the image forming apparatus administration system of claim 19, further comprising: an administration apparatus located in a second local network and connected to the Internet through a second firewall server of the second local

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network; wherein the administration apparatus accesses the relaying server to obtain the result information.

- 20. Lodwick teaches of an administration apparatus located in a second network and connected to the Internet through a second firewall server of the second local network, wherein the administration apparatus comprises the database (Fig. 1; Paragraph 0064; 0071), wherein an administration apparatus accesses the relaying server to obtain status information of a printer (Fig. 1; Paragraph 0064; 0071; 0101; 0114).
- 21. It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine the teachings of Motoyama and Lodwick because the teachings of Lodwick of paragraph 20 would improve the system of Motoyama by allowing an administrative apparatus to obtain information from an intermediate apparatus without the difficulty of accessing the image forming apparatus located on different local networks behind firewalls.
- 22. As per claim 22, Motoyama does not teach the image forming apparatus administration system of claim 15, further comprising: an administration apparatus located in a second local network and connected to the Internet through a second firewall server of the second local network; wherein the administration apparatus comprises the database.
- 23. Lodwick teaches of an administration apparatus located in a second network and connected to the Internet through a second firewall server of the second local network, wherein the administration apparatus comprises the database (Fig. 1; Paragraph 0064; 0071).
- 24. It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine the teachings of Motoyama and Lodwick because the teachings of Lodwick of

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paragraph 23 would improve the system of Lodwick by providing a source to transmit data to the printer and providing an administrative apparatus to be notified of status of the printer for corrections (Paragraph 0063; 0101; 0114)

- 25. As per claim 25, Motoyama teaches substantially the invention as claimed including an image forming apparatus for an image forming apparatus administration system, Motoyama's teachings including:
- (i) the image forming apparatus located in a first local network and connected to the Internet through a first firewall server of the first local network (Fig. 1; Col 4, line 22-30. Network 16 comprising devices, e.g. printer, facsimile, and printer, also referred to as monitored devices. Col 5, line 1-4. Firewall 14 connected between Internet and network 16.),
- (ii) an administrating apparatus located in a second local network and connected to the Internet through a second firewall server of the second local network (Col 4, line 37-42; Col 5, lines 5-2, 31-36. Workstation on network 52 communicates with devices through the Internet.), and
- (iii) a relaying server located outside of the first and second firewall servers and connected to the Internet (Col 4, lines 43-45. Interconnected computer on the Internet.), the image forming apparatus comprising:

a transmitting section which transmits trouble type information to the administrative apparatus through the Internet (Col; 8, lines 61-67; Col 11, lines 14-17. Notify of events or warnings to workstation. Col 5, lines 36-41. Connection-mode of communication includes communication on the Internet. Col 9, lines 16-18. If connection-mode is not properly functioning, connectionless-mode may be used. Col 5, line 1-4. Firewall connected between Internet 10 and network 16.);

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an accessing section which accesses the administrative apparatus and retrieves restoration work information from the administrative apparatus through the Internet (Col 10, lines 17-21. Receive commands. Col 9, lines 57-62. Download software. Col 5, line 1-4. Firewall connected between Internet 10 and network 16.); and

a control section which controls the image forming apparatus to conduct an automatic restoration process in accordance with the restoration work information (Col 10, line 17-21. Monitored device changes parameters based on received commands. Col 10, line 29-34. Process simple or complex instructions.).

- 26. Motoyama teaches of an image forming apparatus, an administrative apparatus, and a relaying server. Motoyama further teaches of accessing the administrative server for restoration work information. However, Motoyama does not teach that the trouble type information is retrieved from the relaying server by the administrating apparatus through the Internet; accessing the relaying server and retrieving restoration work information from the Internet, wherein the restoration work information has been transmitted from the administrating apparatus to the relaying server through the Internet based on the trouble type information.
- 27. Lodwick teaches of a client apparatus, a relaying server, and an image forming apparatus (Fig. 1), wherein the imaging forming apparatus transmits status information to the relaying server, which can be retrieved from the relaying server by an Internet device, e.g. client apparatus, (Paragraph 0101; 0114) and wherein the client apparatus can relay information to the relaying server for retrieval by the image forming apparatus (Paragraph 0064-0066).
- 28. It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine the teachings of Motoyama and Lodwick for the imaging forming apparatus to access data, e.g. restoration work information, from a relaying server, provide the data, e.g.,

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restoration work information, from an administrative apparatus, and the administrative apparatus to retrieve status information, e.g. trouble type information, from the relaying server. Doing so would improve the system of Motoyama by increasing security because the imaging forming device is connected to a trusted server outside of the local area network (Paragraph 0066) and providing a server for storing and transferring data between local area network (Paragraph 0024; 0061-0062).

- 29. As per claim 26, Motoyama teaches the image forming apparatus of claim 25, further comprising: a trouble type judging section which detects a trouble occurring in the image forming apparatus, which judges a type of the trouble, and which generates trouble type information (Col 8, line 61- Col 9, line 4. Detect event requiring attentions. Col 9, lines 2-10. Identify critical and non-critical events for determining mode of communication. Col 9, line 2-10, 19-24. Transmit appropriate information.).
- 30. As per claim 27, the image forming apparatus forming of claim 25, wherein when the automatic restoration process is carried out, the transmitting section transmits result information specifying a result of the automatic restoration process to the relaying server (Col 17, lines 12-14, 26-30. Monitored device may perform analysis and correct the problem. Self-diagnostic capability. Col 17, lines 34-46; Col 20, lines 15-19. Determine if the monitored device can be corrected by changing parameters. Col 17, line 41-50. Determine if problem is solved. Col 10, lines 20-21. Monitored device changes parameters according to received commands.).

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31. As per claim 28, Motoyama teaches substantially the invention as claimed including an administrating apparatus for an image forming apparatus administration system, Motoyama's teachings include:

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- (i) an image forming apparatus located in a first local network and connected to the Internet through a first firewall server of the first local network (Fig. 1; Col 4, line 22-30. Network 16 comprising devices, e.g. printer, facsimile, and printer, also referred to as monitored devices. Col 5, line 1-4. Firewall 14 connected between Internet and network 16.),
- (ii) the administrating apparatus located in a second local network and connected to the Internet through a second firewall server of the second local network (Col 4, line 37-42; Col 5, lines 5-2, 31-36. Workstation on network 52 communicates with devices through the Internet.), and
- (iii) a relaying server located outside of the first and second firewall server and connected to the Internet (Col 4, lines 43-45. Interconnected computer on the Internet.), the administrating apparatus comprising:

an accessing section which accesses the imaging forming apparatus and retrieves trouble type information from the imaging forming apparatus through the Internet (Col 10, lines 9-15. Requests and receives density information.); and

a transmitting section which transmits restoration work information to the imaging forming apparatus through the Internet, wherein the restoration work information corresponds to the trouble type information (Col 10, lines 18-21. Transmits appropriate commands to change parameters. Col 9, lines 57-62. Download software to correct bug.).

32. Motoyama teaches of an image forming apparatus, an administrative apparatus, and a relaying server. Motoyama further teaches of accessing the imaging forming apparatus and retrieving trouble type information through the Internet; and transmitting restoration work

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information to the image forming apparatus. However, Motoyama does not teach of accessing the relaying server and retrieving trouble type information, wherein the trouble type information has been transmitted from the image forming apparatus to the relaying server through the Internet; and a transmitting section which transmits restoration work information to the relaying server through the Internet and is transmitted to the relaying server for retrieval by the image forming apparatus from the relaying server through the Internet.

- 33. Lodwick teaches of a client apparatus, a relaying server, and an image forming apparatus (Fig. 1), wherein the imaging forming apparatus transmits status information to the relaying server, which can be retrieved from the relaying server by an Internet device, e.g. client apparatus, (Paragraph 0101; 0114) and wherein the client apparatus can relay information to the relaying server for retrieval by the image forming apparatus (Paragraph 0064-0066).
- 34. It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine the teachings of Motoyama and Lodwick for the imaging forming apparatus to access status information, e.g. trouble type information, from a relaying server, wherein the status information has been transmitted from the image forming apparatus; and transmitting data, e.g. restoration work information, to the relaying server through the Internet for retrieval by the image forming apparatus through the Internet. Doing so would improve the system of Motoyama by increasing security because the imaging forming device is connected to a trusted server outside of the local area network (Paragraph 0066), and providing a server for storing and transferring data between local area network (Paragraph 0024; 0061-0062).
- 35. As per claim 29, Motoyama teaches of obtaining result information regarding an automatic restoration process constructed by the image forming apparatus based on the

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restoration work information (Col 17, lines 12-14, 26-30. Monitored device may perform analysis and correct the problem. Self-diagnostic capability. Col 17, lines 34-46; Col 20, lines 15-19. Determine if the monitored device can be corrected by changing parameters. Col 17, line 41-50. Determine if problem is solved. Col 10, lines 20-21. Monitored device changes parameters according to received commands.). However, Motoyama does not teach of accessing the relaying server to obtain result information regarding an automatic restoration process constructed by the image forming apparatus based on the restoration work information.

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- 36. Lodwick teaches of obtaining status information from a relaying server, wherein the status information was transmitted to the relaying server by a printer (Paragraph 0101; 0114).
- 37. It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine the teachings of Motoyama and Lodwick to obtain information, e.g. result information, from a relaying server. Doing so would further improve the system of Motoyama and Lodwick by providing a server for storing and transferring data between local area network (Paragraph 0024; 0061-0062) and providing a trusted server for the transferring of data (Paragraph 0074).
- 38. Claim 30 is rejected under 35 U.S.C. 103(a) as being unpatentable over Motoyama and Lodwick, in view of Wiklof.
- 39. As per claim 30, Motoyama does not teach the administrating apparatus of claim 28, wherein the administrating apparatus updates the restoration work information.
- 40. Wiklof teaches of updating restoration work information, i.e. printer's software, wherein the software may include bug fixes (Col 5, lines 22-25; Col 6, lines 26-29).

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41. It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine the teachings of Motoyama, Lodwick, and Wiklof because the teachings of Wiklof to update restoration work information would improve the system of Motoyama by providing resources for the printer to correct any new problems and allowing for the upgrading of the printer's performance.

Conclusion

- Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).
- 43. A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.
- 44. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Joshua Joo whose telephone number is 571 272-3966. The examiner can normally be reached on Monday to Friday 7 to 4.

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45. If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John A. Follansbee can be reached on 571 272-3964. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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46. Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

August 10, 2006

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